



## Klondike, Double Denali & Inside Passage Alaska Northbound Cruise

Holland America Line  
A Signature of Excellence

13  
DAYS

CRUISE: ms VOLENDAM

AUGUST 11 - 23, 2010

INSIDE	from \$3,247
OUTSIDE	from \$3,407
VERANDAH	from \$3,717

Rates are per person,  
based on double occupancy

### INCLUDED FEATURES:

- 3 nights selected cruise accommodations
- 9 nights tour accommodations and itinerary inclusions
- Shipboard meals and entertainment
- Port charges and taxes
- Roundtrip air from selected city
- Roundtrip airport transfers
- Holland America A Taste of Excellence Cook Book
- \$25 per person MAP Shipboard Credit
- Pinnacle Grill Dinner Dining Experience
- Wine Navigator Package - 2 Bottles per stateroom
- \$50 per person additional Shipboard Credit



AMHERST  
716-633-3480

CAMILLUS  
315-487-2700

CICERO  
315-452-3282

DEWITT  
315-446-3134

DUNKIRK  
716-366-3599

GREECE  
585-227-9600

ITHACA  
607-257-2515

KEN-TON  
716-873-0111

NIAGARA FALLS  
716-298-5651

ORCHARD PARK  
716-675-4900

PENFIELD  
585-377-8500

PITTSFORD  
585-249-1390

WATERTOWN  
315-788-5250



I choose AAA



# ALASKAN NORTHBOUND CRUISE TOUR

AUGUST 11 - 23, 2010

group # TCR778

job# 1117-09

## CRUISE FEATURES

**SINGLE OCCUPANCY:** Single occupancy may be available if assigned or requested at the supplement shown for the cruise. However, if a single cabin must be assigned for any reason, even at the last moment or while on the cruise, the single-cabin supplement, or prorate thereof, must be collected--since cruise lines make no allowances.

**LUGGAGE HANDLING:** Each traveler will be allowed one checked piece of normal-sized luggage for the cruise. In addition, an overnight case or flight bag may also accompany the passenger. This case must be handled by and in the care of the passenger at all times and cannot be handled in transfers and portorage as regular luggage due to risk or damage.

Itineraries and Rates are Subject to Change

## NOT INCLUDED

**ALL NECESSARY OR EXPECTED TIPPING:** The traditional end-of-trip gratuities to your luggage porter, local sightseeing guides, maitre 'd, steward, and cabin attendant are not included and remain optional at the passenger's discretion and, if extended, should be done on a voluntary, individual basis.

**Personal Items:** Personal items--such as additional food orders, wines, liquors, mineral waters, room service, valet/laundry service, optional excursions, personal tipping for personal services rendered when such services are not a part of the cruise's features, meals as specified per the program, and any other items not specifically mentioned as being included.

**DOCUMENTATION:** Traveling Outside the U.S.: U.S. citizens must present a valid U.S. passport which is valid six months past the travel date. Non-U.S. citizens should consult their AAA Travel Counselor for appropriate visa requirements. Traveling with Children: Adults traveling with children under eighteen years of age outside the United States who have no legal custody are strongly advised to hold a notarized letter of travel consent signed by the parent(s)/legal guardian(s).

**TRIP PROTECTION:** AAA recommends the purchase of Access America Travel Protection products to protect your trip investment. Please read the travel protection brochure for a description of the travel insurance benefits and assistance services offered. These brochures are available at all AAA offices and can be completed in person or by phone.

## TERMS AND CONDITIONS

**RESERVATION/DEPOSIT:** A \$300 per person deposit is required to confirm your reservation. This may be paid by a personal check or bank check made payable to AAA Western and Central New York by Visa, MasterCard, or Discover. Balance is due no later than March 29, 2010.

**PLEASE NOTE:** Because of inflation, fuel surcharges, and airline deregulation, all prices published must be considered as estimates and are subject to change. Final costs will be advised as early as feasible and not less than 21 days prior to departure.

**CANCELLATIONS AND CANCELLATION FEES:** All cancellations must be made in writing. All cancellations are subject to an administrative fee of \$50 per booking plus the following scale of charges that will apply when notice of cancellation is given after booking has been confirmed. The cancellation fee is the percentage plus any non-recoverable payments made to hotels, airlines, and sightseeing tour operators; fees are as follows:

76 days or more	\$50 per booking administrative fee
75 to 57 days	\$300 per person plus \$50 per booking administrative fee
56 to 29 days	50 percent of the total charges plus \$50 per booking administrative fee
28 to 16 days	75 percent of the total charges plus \$50 per booking administrative fee
Within 15 days	100 percent of total charges plus \$50 per booking administrative fee

Should one person cancel or leave the tour and a roommate remains, the remaining person will be charged the tour rate for the applicable single accommodations. This will involve an additional collection from the remaining person. Reimbursement will be made in the form of original payment. Access America Travel Protection is Strongly Recommended. Check details with your AAA Travel Counselor.

**RULES AND REGULATIONS:** Rules, fares, and regulations are those in effect at publication date of the brochure and are necessarily subject to change.

**SMOKING REGULATIONS:** Please be aware and conscientious of all nonsmoking regulations on board all forms of transportation throughout your travels.

**RESPONSIBILITY:** All arrangements and accommodations with suppliers of travel services in the travel itinerary are made by Holland America. AAA Travel Agency's status as an agent means that it maintains no control over the operations, equipment, or personnel of Holland America or any other travel supplier. AAA Western and Central New York, the AAA Travel Agency, the American Automobile Association, Inc., each of its affiliated clubs and associations, and the cruise line and/or agent act only as agents for the various companies over the lines of which tickets are available. These cruises operate and assume no responsibility or liability in connection with the service of any train, vessel, carriage, aircraft, motor, or other conveyance which may be used either wholly or in part in the performance of its duty to the passengers; nor will it be responsible for any act, error, omission, injury, loss, accident, delay, or irregularity which may be occasioned by any reason. Alterations may be made without penalty to the operators. Additional expenses, if any, shall be borne by the passengers; conversely, refund will be made to the passengers if any saving is effected thereby. The airlines concerned are not to be held responsible for any act, omission, or event during the time passengers are not on board their planes or conveyances. The passage contract as used by the airlines concerned, when issued, shall constitute the sole contract between the airlines and the purchasers of these tours and/or passenger. The right is reserved to withdraw any or all tours, should conditions warrant, also to decline, accept, or retain any passengers as members of the tours. The above principles or agents can assume no responsibility for lost tickets or coupons or accept any responsibility for losses or additional expenses due to delay or changes of schedules, weather, war, strikes, quarantines, or other causes. All subject losses or expenses are to be borne by the passenger. AAA Western and Central New York reserves the right to decline, accept, or retain any person as a tour passenger should such person's health or mental condition, physical infirmity, or general deportment impede the operation of the tour or the rights, welfare, or enjoyment of other tour passengers. A refund of unused land tour services is the limit of AAA's liability should such person be required to depart the tour.